

CORRECTING CLAIMS FOR CPST – H0036

(After Implementation of CPST Reimbursement Process)

The CPST Reimbursement process (tiered payment logic) that was implemented 7/1/2011, reimburses the first 6 units (90 minutes) of individual CPST and the first 6 units (90 minutes) of group CPST at 100% the UCC (Usual Customary Charge) or the Medicaid rate (PROCP rate), whichever is lower.

Additional units of individual or group CPST will be reimbursed at either the UCC or 50% of the Medicaid rate, whichever is lower.

Below is a table with examples of how the reimbursed amount is calculated. We never reduce the provider's usual customary charge.

Scenario	Units Billed	Billed Amt.	Provider UCC	Medicaid Rate (PROCP)	Rate for Units 1-6	Units 1-6 Paid Amt.	Medicaid Rate (PROCP)	Rate for Units 7-8	Units 7-8 Paid Amt.	TOTAL PAID
1	8	160.00	20.00	21.33	20.00	120.00	10.67	10.67	21.34	141.34
2	8	240.00	30.00	21.33	21.33	127.98	10.67	10.67	21.34	149.32
3	8	80.00	10.00	21.33	10.00	60.00	10.67	10.00	20.00	80.00

Scenario 1: Provider's Usual/Customary rate is less than the Diamond¹ rate, so the first 6 units are paid at the provider's rate. Since 50% of the Diamond Rate is less than the provider's rate of \$20, units 7-8 are paid at 50% of the Diamond rate which is \$10.67.

Scenario 2: Provider's Usual/Customary rate is more than the Diamond rate, so the first 6 units are paid at the Diamond rate. Since 50% of the Diamond Rate is less than the provider's rate of \$30, units 7-8 are paid at 50% of the Diamond rate which is \$10.67.

Scenario 3: Provider's Usual/Customary rate is less than the Diamond rate, so the first 6 units are paid at the Diamond rate. Since 50% of the Diamond Rate is more than the provider's rate of \$10, units 7-8 are paid at the provider's rate of \$10.

Viewing Diamond Pricing Decision

With the implementation of the EDI Module, the PREDI-P (pricing report) was discontinued. In order to access the pricing decision, boards could go to the claim detail, re-price/re-adjudicate (F6-B) and then view the pricing decision by accessing F6-P. With the implementation of the tiered pricing logic, re-pricing/re-adjudicating a CPST (H0036) claim in order to see the pricing decision caused the claim to improperly price.

Any type of claim correction to CPST claims (H0036) which requires re-pricing/re-adjudication causes improper pricing if there are any other claims in the system for the same day for CPST. So, in order to

¹ Diamond and MACSIS are used interchangeably throughout the document.

allow boards to view the pricing decision (F6-P) without doing an F6-B, a parameter has been set in Diamond that will store the pricing decision, so boards who need to see how a CPST claim (or any other claim) priced will no longer have to re-price/re-adjudicate (F6-B) the claim. See: Viewing Pricing Decision

To view the pricing decision for claims submitted electronically:

1. Access the claim header.
2. Hit <End>.
3. Select **A** (Adjudicate), then <Enter>
4. Enter **001** at the **Line Item Detail** prompt and hit <Enter>.
5. Hit **F6-P** to bring up the Pricing Decision. You may need to <Page Down> to see the entire pricing decision.

To view the pricing decision on a manually entered or a re-priced/re-adjudicated claim:

1. After entering the detail line, enter a **Y** at the **UPDATE? [Y/N]:** and hit <Enter>.
2. Hit <Home> to return to the claim header.
3. Hit <End>.
4. Select **A** (Adjudicate), then <Enter>
5. Enter **001** at the **Line Item Detail** prompt and hit <Enter>.
6. Hit **F6-P** to bring up the Pricing Decision. You may need to <Page Down> to see the entire pricing decision.

How to Correct a CPST Claim (tiered payment)

When a CPST claim is entered in MACSIS, the pricing logic for CPST Reimbursement (tiered payments) looks for CPST claims in MACSIS to determine how many units of CPST (individual and group are counted separately) have previously been paid. Based on the number of units already paid, the tiered pricing logic then determines at what percentage the units on the newly entered claim should be paid.

The tiered pricing logic does not store the number of units paid at 100%; therefore, when a new claim comes in, if the units already paid are 6 or over, the new units will be priced at 50%.

When a CPST claim is corrected, or re-priced/re-adjudicated the same logic applies.

Example 1: Only one claim is in the system for that date-of service. Any change will price/adjudicate the claim properly. This is the case whether the claim has a **PROC STAT** of **U** or **F/P**.

- Finalized/Paid claims - **PROC STAT F/P** – reverse the claim and then split the claim, entering the correct information.
- Un-finalized claims – **PROC STAT** of **U** – make the correction, do an F6-B, and update the detail.

Example 2: More than one claim is in the system for that date-of-service, but total units do not exceed the 6-unit limit. Any change to any of the claims will price/adjudicate the claim properly. This is the case whether the claims have a **PROC STAT** of **U** or **F/P**.

- Finalized/Paid claims - **PROC STAT F/P** – only the incorrect claim would need to be reversed and split.
- Un-finalized claims – **PROC STAT** of **U** – only the incorrect claim would need to be corrected and re-priced/re-adjudicated by doing an F6-B and updating the detail.

Example 3: First claim has 8 units (6 units paid at 100% and 2 units paid at 50%), second claim has 2 units paid at 50% and a third claim has 1 unit paid at 50%; total of 11 units of CPST .

- First claim is corrected – number of units is changed from 8 to 7. The logic sees 3 units from subsequent claims and 7 units on the corrected claim. The logic assumes the 3 units from the subsequent claims were paid at 100%; the logic pays 3 of the 7 units on the corrected claim at 100% and the remaining 4 units at 50%. **There are now only 3 units paid at 100%.**
- First claim is corrected – modifier change – claim needs re-priced/re-adjudicated. The logic sees 3 units from subsequent claims and 8 units on the corrected claim. The logic assumes the 3 units from the subsequent claims were paid at 100%; the logic pays 3 of the 8 units on the corrected claim at 100% and the remaining 5 units at 50%. **There are now only 3 units paid at 100%.**
- First, second or third claim is corrected – **OthCarr** amount and **OthCarr Rsn** code is entered. The claims do not need to be re-priced/re-adjudicated. The pricing for the units does not change. Just enter the other carrier amount in the **OthCarr** and enter through the fields until you come to the **OTHCarr Rsn** field, enter the other carrier reason code and hit <enter>, then <end>. At the **UPDATE? [Y/N]** prompt enter a **Y** and then hit <enter>.

There may be variations to “Example 3”. In all cases, if there are multiple claims where the total units of all the claims for that date-of-service (group and individual are calculated separately) currently exceed 6 units, any change that requires re-pricing and re-adjudicating requires multiple steps to correct the claims (see below).

Steps to correct a CPST claim when there is more than one claim for CPST on the same day and the total units for the day exceeds 6 units:

1. First, determine if any other CPST claims are in Diamond for the same date of service.
 - a. Go to the keyword **PSDSP**:
 - i. Enter the UCI number in the Member field; hit <Enter>
 - ii. Enter 00 in the next field (person number); hit <Enter>
 - iii. Enter P in the File type field; hit <Enter>
 - iv. Enter P in the Production or Archive Files field; hit <Enter>
 - v. Enter the date-of-service in the Primary Date field; hit <Enter>
 - vi. The **OK? [Y/N]**: field is already valued with a field is already valued with a **Y**; hit <Enter>

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PSDSP                               Member Utilization Display

Member           : TEST           00 TEST JOE
File type        : P
Production or Archive Files: P
Sequence Number  :
Primary date     : 01/01/2011

-F1=Help
OK? (Y/N):

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b. Page down, if necessary to find claims for H0036.

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PSDSP                               Member Utilization Display                               STEMP=PSDSP
Memb 7999999      00 UNDER18          TESTER          DOB 04/23/1996 M
CLAIM NUM        DATE NET AMOUNT PROC  M1 M2 UNITS LOB CL PR  PROVIDER
0000001470661690 01/01      149.31 H0036 HE      8.0 MCD P  U CHILDRENS HOSP
<Up/Down>=roll, D=Claims detail display, <Home>=exit:

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c. There is only one claim.

i. If the claim is un-finalized (**PROC STAT** of **U**)

- Go to the claim detail, make the correction then do **F6-B** to re-price/re-adjudicate the claim; update the detail line.

ii. If the claim is finalized/paid (**PROC STAT** of **F/P**)

- Go to the claim detail and reverse the claim.

a. If you do not know how to reverse a claim, please refer to **Reversing a Claim** at <http://mentalhealth.ohio.gov/assets/macsis/claims/reversing-a-claim.pdf>.

- Access the header of the claim and split the claim, enter the correct information on the detail line.
 - a. If you do not know how to split a claim, please refer to Splitting a Claim at <http://mentalhealth.ohio.gov/assets/macsis/claims/splitting-a-claim.pdf>.
- d. There are multiple claims but the number of units on all of the claims combined does not exceed 6 units; only correct the incorrect claim.

PSDSP Member Utilization Display STEMP=PSDSP

Memb	TEST	00 TEST	JOE	DOB	04/01/1990	M				
CLAIM NUM	DATE	NET AMOUNT	PROC	M1	M2	UNITS	LOB	CL	PR	PROVIDER
0000001388060130	01/02	0.00	90862	HQ		1.0	MCD	D	U	CHILDRENS HOSP
0000001388073850	01/02	42.66	H0036	HE		2.0	MCD	P	U	CHILDRENS HOSP
0000001388073860	01/02	42.66	H0036	HE	UK	2.0	MCD	P	U	CHILDRENS HOSP
0000001388073870	01/02	21.33	H0036	GT		1.0	MCD	P	U	CHILDRENS HOSP
0000001388060160	07/02	100.00	90801	HE		1.0	MCD	P	U	CHILDRENS HOSP

<Up/Down>=roll, D=Claims detail display, <Home>=exit: █

- i. If the claim is un-finalized (**PROC STAT** of **U**)
 - Go to the claim detail, make the correction then do F6-B to re-price/re-adjudicate the claim.
- ii. If the claim is finalized/paid (**PROC STAT** of **F/P**)
 - Verify whether the claim has been extracted and sent to ODJFS for payment. If it has been extracted (value in the ODHSEXTD field), but has not been returned from ODJFS (no value in the HSDTPAID field), **you must wait to make the appropriate correction after the claim has been returned from ODJFS.**

NOTE: Do not reverse Medicaid claims that have not come back from ODJFS. If ODJFS rejects the claim and a Board has already reversed the claim line in Diamond, the claim will have two reversal ACPAY records and the monies will be deducted from the provider twice. The only way to check if claims have been extracted and sent to ODJFS is to use the claims extract file. If there is a date in the ODHSEXTD field, the claim has been extracted and sent to ODJFS. When there is a date in both the ODHSEXTD field and the HSDTPAID field, the claim has been extracted, sent to ODJFS for adjudication and returned as either a payable or denied claim.

Claims denied by ODJFS will have a reversal line. Denied claims do not need reversed, only split.

- If all claims have a **PROC STAT** of **F** or **P**:
 - a. Determine whether the claims have been extracted and sent to ODJFS for payment. If none of the claims has been extracted, it is okay to reverse and split all of the claims. If some of the claims have been extracted but not all have been returned, **you must wait to make the appropriate correction(s) after the claims have come back from ODJFS as either paid or denied.**
 - i. Go to the claim detail and reverse the claims.
 - If you do not know how to reverse a claim, please refer to **Reversing a Claim** at <http://mentalhealth.ohio.gov/assets/macsis/claims/reversing-a-claim.pdf>.
 - ii. Access the header of the claim and split the claim, enter the correct information on the detail line.
 - If you do not know how to split a claim, please refer to **Splitting a Claim** at <http://mentalhealth.ohio.gov/assets/macsis/claims/splitting-a-claim.pdf>.
- If the **PROC STAT** on the claims varies (example: One is un-finalized, one is finalized and been returned from ODJFS, and one is finalized but has not been returned from ODJFS), you will need to wait until all the claims can be corrected (reversed and split) at the same time.