

**Client Advocacy: Today's Issues and Innovations
(Ohio Department of Transportation)**

March 5, 2010

10:00 am – 4:00 pm

Program Sponsor(s):

Ohio Department of Mental Health

- 10:00a - 10:15a** **Welcome**
Amy Price, Chief, ODMH Office of Consumer Advocacy and Protection
- 10:15a - 11:15a** **The Role of Mediation in Consumer and Family Advocacy**
Ronnell Tomlinson, Marti Damm Ohio Civil Rights Commission
- The purpose of this session is to discuss Mediation and its role with consumers and families in resolving conflicts.*
- 11:15a - 11:45a** **Meeting the Advocacy Needs of Diverse Consumers: Strategies and Resources for Advocates and Consumers**
Jamoya Cox, ODMH Cultural Competence Program Lead, Esta Powell, Multiethnic Advocates for Cultural Competence
- The purpose of this session is to share and provide culturally and linguistically appropriate advocacy resources available through ODMH, MACC, and other organizations.*
- 11:45a - 12:30p** **Lunch On Site**
- 12:30p - 1:15p** **Children's Rights: Resources for Providers and Families**
Cindy Slavens, Founder the Family and Community Resource Center of Columbiana County
- The purpose of this session is to give information on various advocacy resources available to parents and guardians of children with mental health needs.*
- 1:15p - 2:00p** **What I Need: The Roll of Peer Support in Consumer Advocacy**
Angela Ostholthoff, M. Vanessa Eubanks, Patti Waits, Ohio Empowerment Coalition, Tracey Jacobs, Gathering Hope House, Pam Oechsle, Challenged Higher, Stacey Stubblefield, Thomas Wernert Center, Carol Hartman, Gathering Hope House
- The purpose of this session is to hear examples directly from peers about advocacy needs, as well as suggestions for system improvement and the ways other interested peers can become involved in consumer advocacy.*
- 2:00p - 2:15p** **Break**

2:15p -3:15p

Client Right Officer Training 101: Information to develop and implement effective and useful training for Community Advocates
Kathryn Remer, ODMH Consumer Advocacy and Protection Specialist

The purpose of this session is to focus on basic information and resources for new client rights officers.

3:15p - 3:45p

Amendment to O.R.C. 5122.31 (A) (7): How the New Law Effects Consumers and Advocates
Rick Tully, ODMH Office of System Transformation

The purpose of this session is to review the language change in ODMH statute that was included in the operating budget bill (HB 1) passed in July 2009, in order to clarify intent behind the amendment as well as current implications.

3:45p - 4:00p

Program Evaluation and CEU Distribution